momentum

group



Momentum Group

UK Investor Roadshow



Agenda Who we are **Impact strategy Business unit spotlight**



Who we are



- Listed on the JSE and the Namibian Stock
 Exchange with a market capitalisation of
 R40 billion (US\$2 billion) with 94% free float
- Our diverse range of financial services through specialised and empowered businesses under the brands Momentum, Metropolitan and Guardrisk
- Our key differentiators are:
 - Leader in IFA channels
 - Deep expertise of all lines of insurance
 - Constant innovation
 - Strong ALM capability and balance sheet
 - Federated business model
- Financial year end 30 June

Make people feel safe and secure

PROTECTION

- Life insurance and life cell captives
- Non-life insurance and non-life cell captives

Make people feel prepared

BUILDING LONG-TERM WEALTH

- Asset management and property management
- Investment and savings
- Employee benefits including administration and consulting

Make people feel healthy

HEALTHCARE SOLUTIONS

- Health administration
- Managed care and wellness services

Distribution of our branded solutions

- Momentum Advice (Momentum Financial Planning and Consult by Momentum
- Momentum Distribution Services (MDS)
- Metropolitan agency force
- Direct sales



Our diversified corporate portfolio



Momentum Retail

Momentum **Investments**

Metropolitan Life

Momentum Corporate

Guardrisk

Momentum Insure

Health

Africa

• Life & Non-life

management

administration

India

insurance

Healthcare

Asset

Pension

- Protection
- Savings
- Closed book

- Agency force
- Independent financial advisers (IFAs)
- Digital platforms
- Retail middle & affluent

- · Savings and investments
- Asset management
- Property management
- Agency force
- IFAs
- Direct
- Collaboration with Momentum Corporate
- Retail affluent
- **Businesses &** retirement funds

- Protection
- Savings
- Annuity

- Tied agency force
- IFAs
- Outbound call centre
- Digital platforms
- Emerging & middleincome retail

- Employee benefits
- Administration and consulting

- Specialist actuarial consultants
- Brokers
- Smaller intermediaries
- **Employees &** employers

- Cell captives
- General insurance
- Microinsurance
- **Brokers**
- Underwriting managers

entities

insurance

Non-life

- Tied agency
 - force Brokers
- Direct-toconsumer

- Corporate & commercial
- Emerging & middleincome retail Corporates
- Public sector

- Health administration
- Managed care & wellness services

- Advisers
- Tenders

Individuals

Corporates

Public sector

Direct

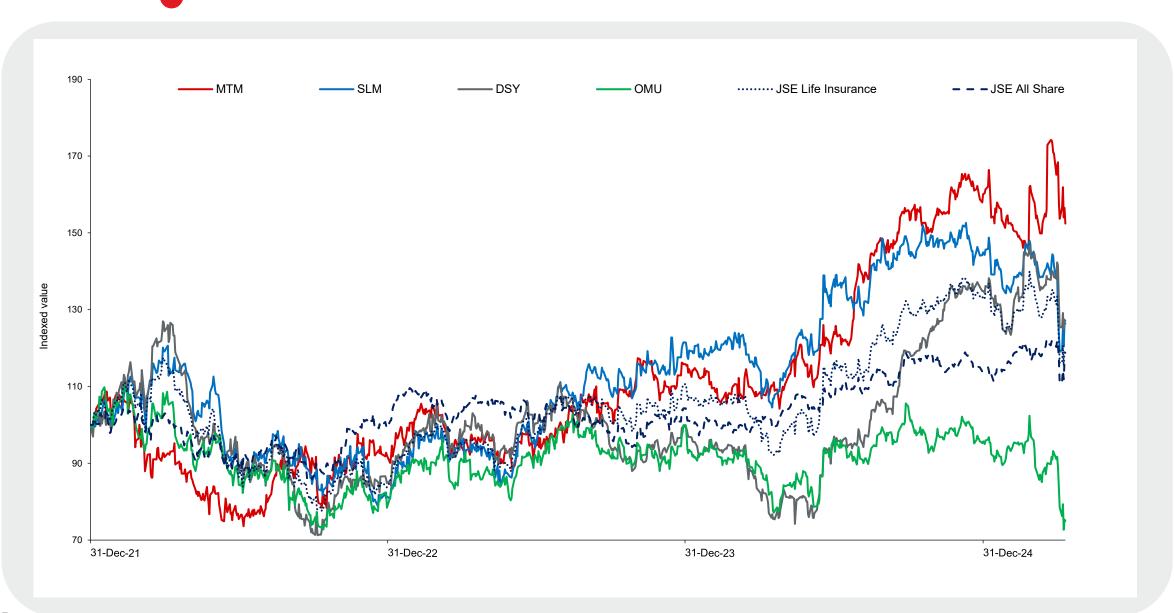
- Health Insurance
- Incentivised wellness

CLIENT

PRODUCT

Strong outperformance relative to peers over past 12 months





Investment case



Diversified and balanced corporate portfolio spanning across retail and corporate life and investments, short-term insurance and health businesses supports earnings stability.

Investment case

Impact strategy aims to position us as a distinctive financial services provider excelling in advice, providing simplified and impactful products and services enabled by technology.

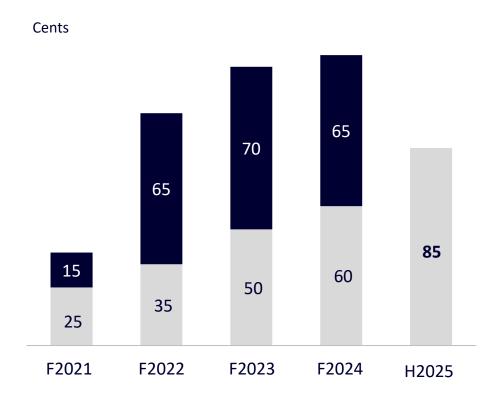
Strong solvency and liquidity position providing solid foundation for future growth while ensuring the Group can withstand market volatility.

Federated operating model aims to unleash each business unit's inherent energy and commercial drive through our collaborative federated approach.

commitment to returning surplus capital to shareholders through dividends and share buybacks and RoE focus.

Shareholder value focus





Current dividend pay-out ratio **35%** of **NHE**

R3.2 billion share buybacks completed

Further **R1 billion** share buyback programme approved

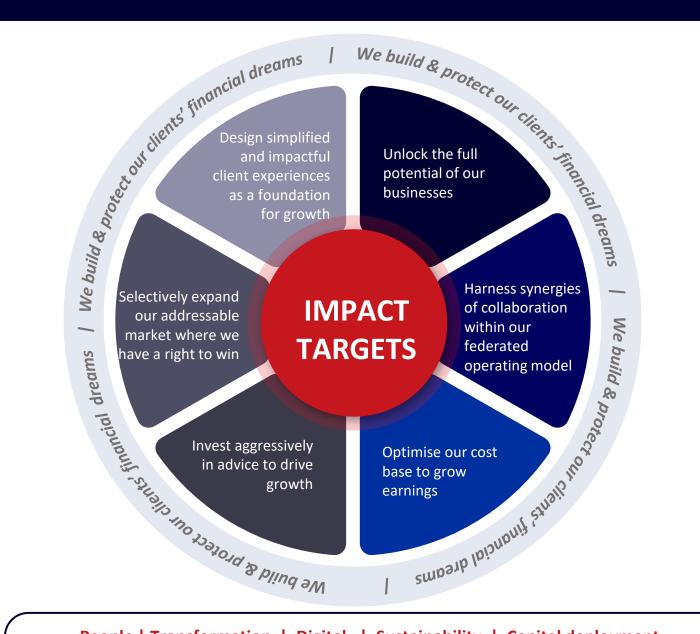
Approximately 10% of shares in issue repurchased

International investor roadshow **Impact strategy Business unit spotlight Economic and political impacts**



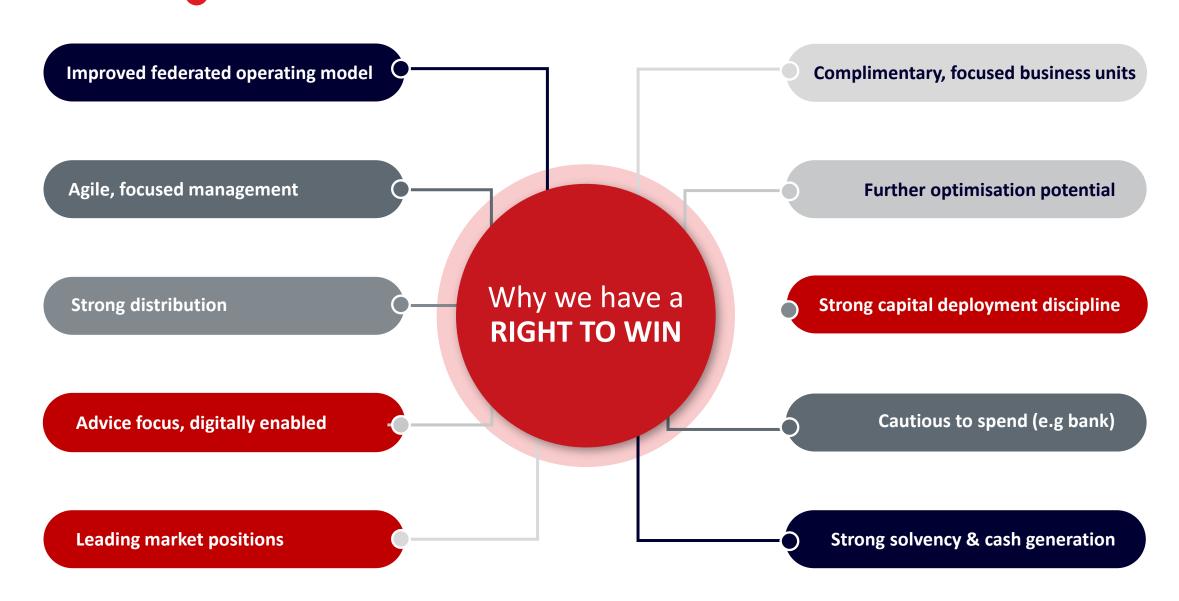
F2025 – F2027 Strategic objectives





Our differentiators





Advice focus



We continue to believe strongly in the importance of **ADVICE**; an advice-led approach differentiates us. "

- FACE-TO-FACE advice is here to stay and offers growth opportunities
- OWN ADVICE as a brand to outshine competitors (incl. banks)
- Leading IFA market share proves our expertise
- Expand our small AGENCY FORCE to gain market share
- Use technology to empower advisers and boost client experience
- We aim to give clients a PERSONAL experience

Appropriate focus on digital



Strategic focus areas

Key highlights



Product leadership



- Transitioned to digital risk selection mechanism
- Free digital fitness and health check on mobiles
- Client engagement on proactive health management



Onboarding innovation



- Transform traditional underwriting
- Attracting healthier lives, without active engagement
- No traditional medical tests simpler, faster, cheaper
- Higher IFA market share, better VNB



Direct-to-client

Life Digital

- Growing sales from digital leads by 30%
- 25% of new policy applications
- 10% of new business sales



Channel partnerships



- Major technology upgrades for advisers and clients
- Exited older quotes systems, modern onboarding
- Integration capability external advice platforms

IFA MARKET
SHARE

2021

16%

2022

17%

2023

17%

2024

18%

Strong capital deployment discipline



Capital is a scarce resource that will be allocated on a **BEST RISK/RETURN BASIS** to businesses.

- Fix the businesses that underperform by FIXING UNDERLYING ISSUES (not through large acquisitions)
- Execute BOLT-ON ACQUISITIONS that add value to the Group
- SYSTEMS OPTIMISATION remains an area of focus to drive operational and cost efficiencies
- Preferred segments for organic and inorganic capital deployment :
 - Investment Management
 - Distribution
 - Corporate businesses
- Response to BANK competitors

International investor roadshow



Our investment case



Impact strategy



Business unit spotlight



Economic and political impacts



Guardrisk





Directors Valuation (54% increase)

Underwriting Profit contribution

2019

R207 million

2024

R653 million

R 3.7 billion



R5.7billion

+R2 billion increase



Reasons for SUCCESS



- Solution focused, entrepreneurial culture.
- Strong partnerships with clients and intermediaries.
- Innovative product offerings.
- Well established general insurance, focused on corporate & commercial solutions.
- Successful bolt-on transactions.



India – Industry trend

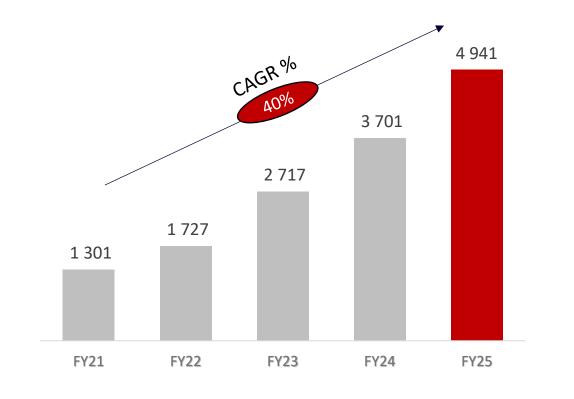




Growth% Y-o-Y			
FY25	ABHI	SAHI	Industry
	30.3%	15.9%	9.10%

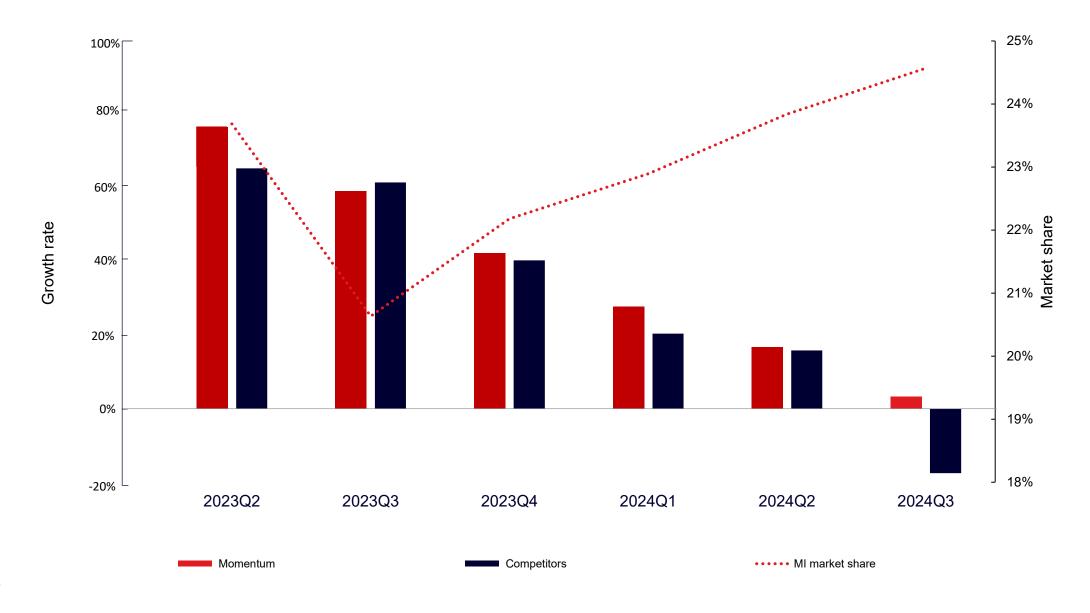
Market Share (IRDA) FY'24 FY'25 Increase SAHI 11.18% 12.56% +138 bps Industry 3.17% 3.79% +62 bps

ABHI Gross Written Premium (in Cr)



Momentum Investments - guaranteed annuities growth and market share





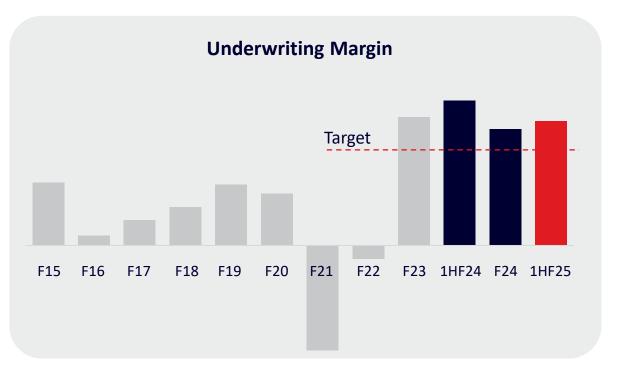
Momentum Corporate - profitable growth





Underwriting margin delivery

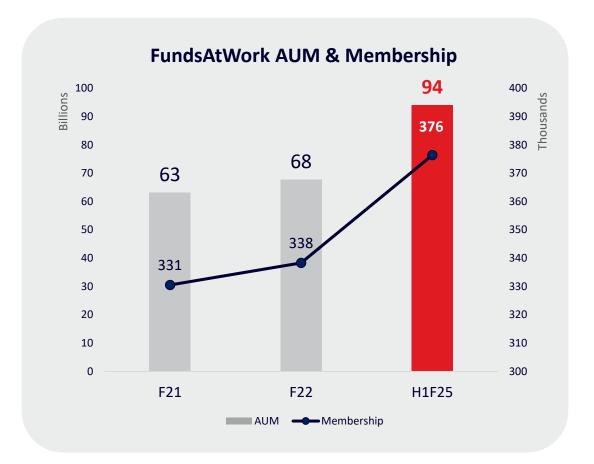
- Margins strong, but market will eventually reprice
- F23 to H1F25 above target
- Positioned to achieve target margin of 5% to 7% net of tax
- PHI turnaround has been sustained
- Volatility continues to be a reality





FundsAtWork building on scale

- Excellent growth in our Umbrella Book
- 49% AUM growth
- 14% membership growth over 3.5-year period



International investor roadshow



Our investment case



Impact strategy



Our key differentiators



Economic and political impacts



Global and local economic impacts



- The South African Reserve Bank (SARB) worst-case scenario from impact of tariffs and the loss of the preferential trade agreement is GDP shrinking by 0.7% and 15% decline in the value of local currency
- SA largest export to the US (metals and minerals) are mostly excluded from the US tariffs
- Given lower expected consumer confidence and economic growth uncertainty we may see lower demand for SA exports.
- Our operations are not immediately impacted by the US tariffs, however there are some secondary impacts to consider
 - From a financial markets perspective, the Group's investment asset returns have been volatile. However, strong ALM discipline is minimising the impact on earnings.
 - Lower economic growth and consumer sentiment in the SA market is expected to impact clients affordability and therefore demand for our products.
 - The withdrawal of USAID is anticipated to have a detrimental affect on our Africa operations

Thank you



Appendix



Our journey



- Exits:
 - 7 African countries
 - aYo
 - African Bank lending partnership
 - Momentum Money
 - Metropolitan GetUp
- Optimise balance sheet
- Ongoing focus on operational efficiency

- Step-change in earnings
- Momentum Investments
- Momentum Corporate
- Guardrisk
- India

BRAND OPERATING MODEL

Simplified group name

Re-energised brands

ADDRESS UNDER-PERFORMANCE DISTRIBUTION SUCCESSES

GROWTH

- Successfully adopted federated operating model
- Repositioned Multiply as part of Momentum Health

- Dominance in IFA distribution
- Alternative channels (esp Guardrisk)
- Tied agency force

Returned significant value to shareholders

Strong balance sheet and cash generation

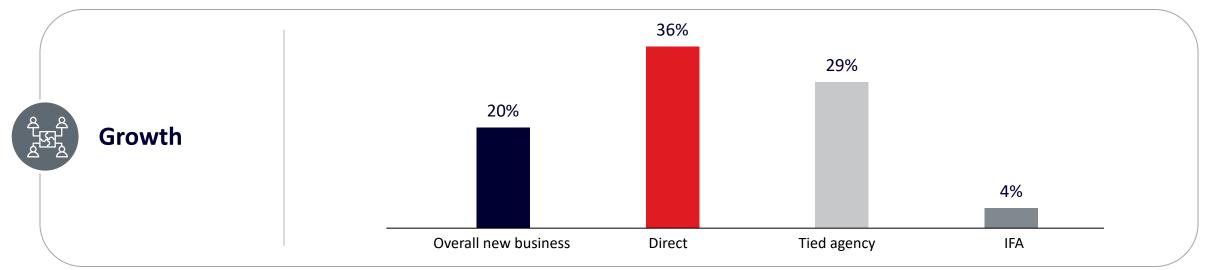
Momentum Insure - achieving sustainable profitability



Turnaround on track • Highest NHE (R230m) for any half-year • R315m contribution to Group's dividend

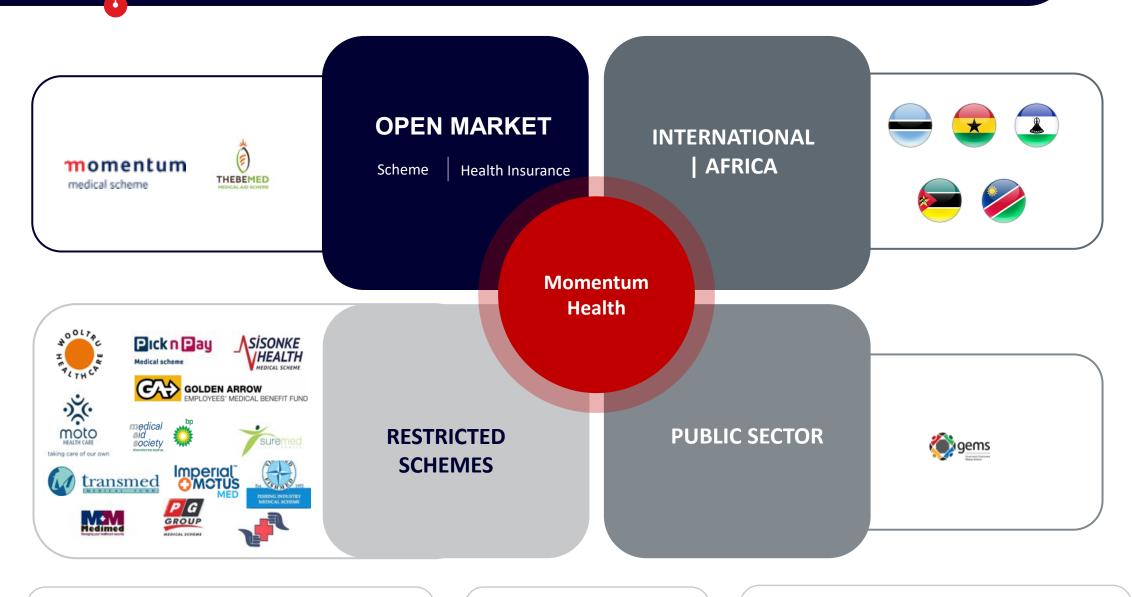
Strong operating results

- Combined ratio improved from 106% to 90%, below long-term target and lowest since F21
- Operating profit improved by >R250m, up over 300%



Health - Business with diverse client base





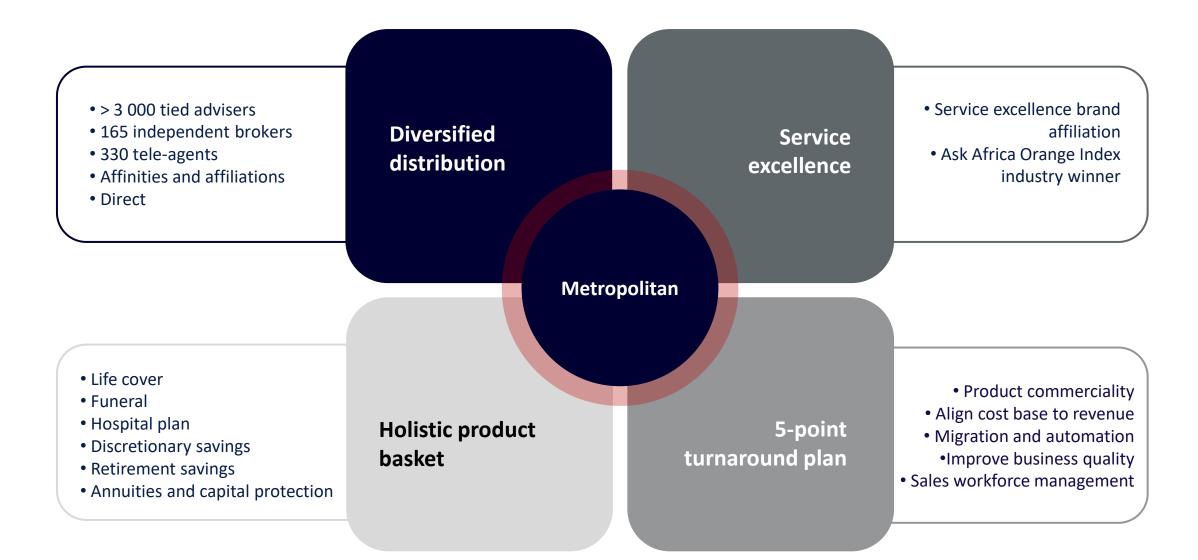
Designing for health and incentivised wellness

Managed care

Administration

Metropolitan





Momentum Africa



Strategic focus areas

Key highlights



Growth

- Strong sales growth for the Life businesses in Namibia, Lesotho, Botswana and Ghana
- Concluded partnership agreements with key distribution partners in Namibia, Botswana and Ghana
- Health sales reduced as some unprofitable schemes were not renewed. Outlook for sustainable profitable growth remains positive



Operational Efficiency

- Retail exergy Policy administration roll-out progressing well and supporting improvements in process efficiency
- Continued focus on RPA and automation of key tasks to improve efficiency has supported good cost containment



Product Development & Competitiveness

- Launched new savings products for Lesotho and Botswana
- Launch of Annuity products on track for Q3 F2025
- Refreshed funeral products planned for launch in Q3 F2025



Earnings and Profitability

- Value of New Business remained steady at -1% and remains a key focus area with good progress
- A review of the sales remuneration model is underway
- Focus on reduces lapses and surrenders progressing well but more to be done
- Good claims ratios in Health business have supported strong growth in profits
- Earnings supported by positive market variances